



AWARENESS ON PUBLIC INTEREST DISCLOSURE AND PROTECTION OF INFORMERS RESOLUTION (PIDPI)



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STEEL AUTHORITY OF INDIA LIMITED

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**PUBLIC INTEREST DISCLOSURE AND PROTECTION
OF INFORMER RESOLUTION, 2004 (PIDPI)**

**IS THERE CORRUPTION
AROUND YOU?**

**LODGE A COMPLAINT
UNDER PIDPI**

**Your Identity shall be
kept Confidential**



**A VIGILANCE AWARENESS
WEEK 2021 INITIATIVE**

SEND COMPLAINTS IN WRITING TO:

**The Secretary,
Central Vigilance Commission
Satarkta Bhavan, Block-A,
GPO Complex, INA,
New Delhi - 110 023**

(MARK THE ENVELOPE AS 'PIDPI')



PIDPI COMPLAINTS:

PUBLIC INTEREST DISCLOSURE AND PROTECTION OF INFORMER RESOLUTION, 2004 (PIDPI)

WHAT ARE THEY?

WHEN SHOULD YOU MAKE THEM?

PIDPI COMPLAINTS:

Complaints made under Public Interest Disclosure and Protection of Informer Resolution are termed as **PIDPI Complaints**. Commonly known as Whistle Blower complaints.

1

If any complaint is made under PIDPI, the **identity of the complainant is kept confidential**.

2

The complaint should be addressed to:
The Secretary,
Central Vigilance Commission, Satarkata Bhavan,
Block-A, GPO Complex, INA, New Delhi – 110 023
(Envelope should be marked as "PIDPI")

3

Only complaints against officials under Central Govt. agencies will be taken into cognizance.

4

For more details visit
<http://www.cvc.gov.in>.

5



Disclaimer

- ❖ This booklet is intended solely for creating awareness on PIDPI Complaints.
- ❖ All necessary efforts have been made to provide accurate and updated information. For any inadvertent error or doubt, the relevant resolution and various circulars/OMs issued by DoPT/CVC may be referred.



PIDPI–Public Interest Disclosure and Protection of Informers Resolution

INTRODUCTION

Citizens play an important role in protecting the democratic setup of the country. Citizens shall remain vigilant and must realize the power bestowed on them in a democracy. Every citizen of India is duty bound to be vigilant and to contribute towards good governance.

Citizens may come across corruption or misuse of office in the system. In such a situation, the citizens should be vigilant and submit the complaint or information without any hesitation or fear of victimization.

Citizen can lodge a complaint or provide information in the form of PIDPI without being worried of any harassment. The identity of the complainant and / or informer is kept secret.

Resolution ensures that harassment of any kind should not happen to the complainant / informer.

CVC is also empowered to take appropriate action for protection of informer.



PIDPI complaint may be filed against the employee of:

- a. Central Government.
- b. Central Public Sector Enterprises.
- c. Public Sector Banks.
- d. Corporation established by or under any Central Act.
- e. Government companies, societies or local authorities owned or controlled by the Central Government.



What is Corruption ?



- ❖ Bribery (Give/Take).
- ❖ Willful action or inaction to benefit someone.
- ❖ Willful action or inaction to deny benefit to someone (known or unknown).
- ❖ Favoritism / Victimization
- ❖ Failure to follow laid down processes leading to intended benefit to someone.
- ❖ Denial of benefit to the deserving.
- ❖ Gross or willful negligence.
- ❖ Recklessness in decision making.
- ❖ Blatant violations of systems and procedures.
- ❖ Abuse of position / official resources
- ❖ Demanding / accepting illegal gratification
- ❖ Misappropriation, Forgery, Cheating, Theft, Fraud
- ❖ Exercise of discretion in excess
- ❖ Possession of Assets disproportionate to known sources of income



WHERE TO COMPLAIN:



Complaint may be addressed to:

The Secretary,
Central Vigilance Commission,
Satarkta Bhavan, Block-A,
GPO Complex, INA,
New Delhi - 110 023.

Sample Envelope:

"Complaint under The Public Interest Disclosure"

The Secretary,
Central Vigilance Commission,
Satarkta Bhavan, Block-A,
GPO Complex, INA,
New Delhi - 110 023.

"Complaint under PIDRI"

The Secretary,
Central Vigilance Commission,
Satarkta Bhavan, Block-A,
GPO Complex, INA,
New Delhi - 110 023.



How to complain under PIDPI

- ❖ The complaint should be in a closed / secured envelope.
- ❖ The envelope must be superscribed as “PIDPI” or “Complaint under The Public Interest Disclosure”.
- ❖ The complainant should mention his/her name and address in the beginning or end of complaint or in an attached letter.
- ❖ The name and address should NOT be mentioned on the envelope.
- ❖ Complaints should be sent via post only.
- ❖ Complaints received through emails, Complaint Management Portal of CVC or any other electronic medium will not be entertained.
- ❖ The text of the complaint should be drafted so as not to give any details or clue of identity of complainant.
- ❖ The details or content of the complaint should be specific and verifiable.
- ❖ Complainant can also attach supporting documents, if available.
- ❖ If these procedures are not followed then the complaint shall be treated like general complaint & identity of the complainant may get revealed.



Sample Letter:

To,
The Secretary,
Central Vigilance Commission
Satarkta Bhavan, Block-A,
GPO Complex, INA,
New Delhi - 110 023.

Sub:

Content.....

.....

.....

.....

.....

Thank You.

Yours Sincerely

-Signature-

Name: XYZ

Address: 41 MG Road, Shastri Nagar,

New Delhi-110 0XX

**The letter will be sent by CVC to CBI/CVO by
hiding name & address**

THINGS TO BE AVOIDED



- ❖ Anonymous/pseudonymous complaints should not be sent.
- ❖ Generic content in complaint should be avoided. It should be specific to the incident/s.
Example of generic complaint (to be avoided):
 - “Loot of crores of rupees taking place in ABC department”,
 - “Procedures are violated in ABC section”.
- ❖ Complaint should not be for grievance redressal.
- ❖ Complainant should not file same or should not have filed complaint with any other agency to avoid disclosure of his/her identification.
- ❖ The complaint should not be motivated or vexatious with intention to harass anyone.
- ❖ Complaint under PIDPI cannot be lodged against the employees of
 - State Governments.
 - Corporations established by State Governments.
- ❖ Complaint should not be received in open condition or by e-mail.
- ❖ Information has been sought / obtained under provisions of RTI Act by complainant himself.

CVC PROCEDURE FOR HANDLING COMPLAINTS UNDER PIDPI:



- ❖ Complaints received under PIDPI Resolution are opened in the Confidential Section and separate file for each complaint is created after concealing the name and address of the complainant.
- ❖ The complaints which have been addressed to other / several authorities are not treated as complaint under PIDPI Resolution and are forwarded by the Confidential Section to the section concerned of the Commission for taking necessary action.
- ❖ Anonymous and Pseudonymous complaints received under PIDPI Resolution are also sent directly to the section concerned of the Commission for taking necessary action under Complaint Handling Policy of the Commission.
- ❖ In respect of those complaints which are considered fit for processing under PIDPI Resolution, a letter is sent to the complainant to obtain
 - a) Confirmation as to whether he / she has made the complaint.



- b)** A certificate that he / she has not made similar / identical allegation of corruption / misuse of office to any other authorities to qualify as a Whistle Blower complainant.
- c)** Prescribed time limit for receiving the confirmation and the certificate from the Complainant is 30 days from the date of receipt of Commission's letter by the complainant.
- d)** In case of no response within the prescribed time limit, a reminder is issued, giving additional two weeks' time to the complainant for sending confirmation and the certificate to the Commission.
- e)** If there is still no response from the complainant, the complaint is sent to the Branch concerned of the Commission for necessary action under Complaint Handling Policy of the Commission.
- ❖ After receiving necessary confirmation along with the certificate from the complainant, the complaint is placed before the Screening Committee for decision.
- ❖ The Screening Committee is headed by the Secretary and the Additional Secretaries of the Commission are members. The Screening Committee examines all complaints and recommends complaints for Investigation and Report (I & R) / Necessary Action (NA) / Filing.
- ❖ Screening Committee refers the complaint to the concerned Branch for further action. Complaints recommended for investigation and report are sent to the concerned Branch for further action after approval of the Commission. The Commission has prescribed a period of three month from the date of receipt of reference of the Commission for submitting report to it.



PROTECTION TO WHISTLE BLOWERS:

❖ According to the PIDPI Resolution, following provisions have been made for protection of Whistle Blowers:

- Clause 6 - If any person is aggrieved by any action on the ground that he is being victimized due to the fact that he had filed a complaint or disclosure, he may file an application before the designated agency/designated Authority (CVC) seeking redress in the matter, who shall take such action as deemed fit. The designated agency/designated authority may give suitable directions to the concerned public servant or the public authority as the case may be.

- Clause 7 - Either on the application of the complainant, or on the basis of the information gathered, if the designated agency/designated authority is of the opinion that either the complainant or the witnesses need protection, the designated agency/designated authority shall issue appropriate directions to the concerned Government authorities.

- Clause 11 - In the event of the identity of the informant being disclosed in spite of the designated agency's/designated authority's directions to the contrary, the designated agency is authorised to initiate appropriate action as per extant regulations against the person or agency making such disclosure

❖ CVC, after receipt of representation(s) from Whistle Blowers about threat to their life, takes up the matter with the Ministry of Home Affairs, the Nodal Agency, to undertake the responsibility of providing security cover to the genuine Whistle Blowers. On the advice of the Ministry of Home Affairs, State Governments / UTs have appointed Nodal Officers and details of such officers nominated by State Governments are furnished to the Commission from time to time by the Ministry of Home Affairs.

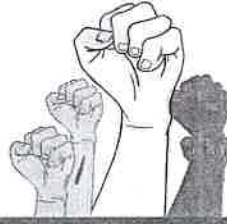
❖ As regards protection against victimization or harassment within the Department, the Commission forwards such complaints of Whistle Blowers to the CVO of the concerned organization for appropriate action.



SUMMARY

PIDPI RESOLUTION

- ❖ The CVC is the designated agency/designated authority to receive written complaints or disclosure on any allegation of corruption or of mis-use of office by any employee of the Central Government or of any corporation established under any Central Act, government companies, societies or local authorities owned or controlled by the Central Government.
- ❖ The designated agency/designated authority will verify the identity of the complainant. If the complaint is anonymous, it shall not take any action in the matter.
- ❖ The identity of the complainant will not be revealed unless the complainant has made either the details of the complaint public or disclosed his/her identity to any other office.
- ❖ The Commission shall not disclose the identity of the informant while calling for further report/investigation and also shall request the concerned head of the organization to keep the identity of the informant a secret, if for any reason it comes to notice.
- ❖ The Commission shall be authorised to call upon the CBI or the police authorities, as considered necessary, to render all assistance to complete the investigation pursuant to the complaint received.

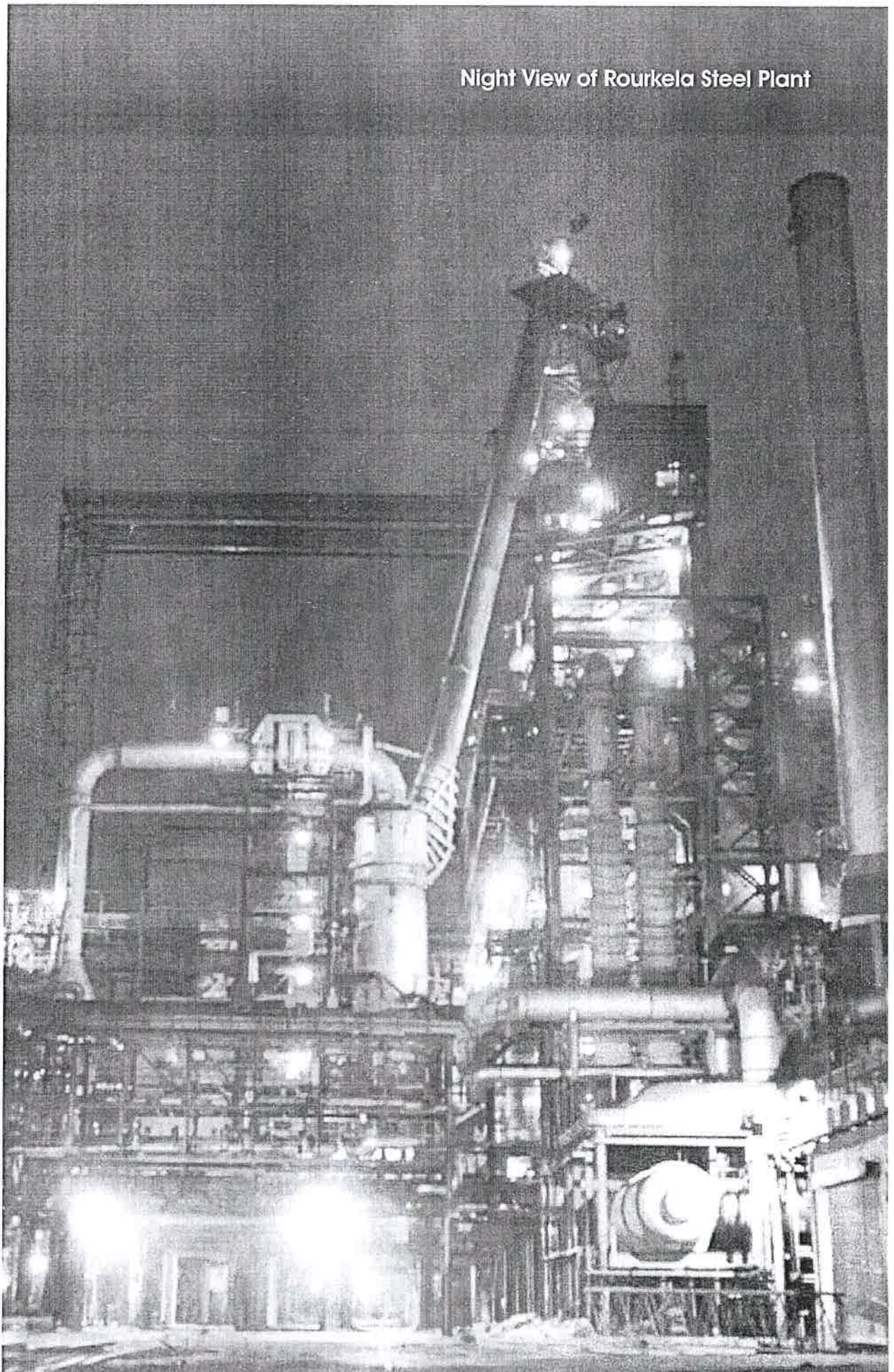


- ❖ If any person is aggrieved by any action on the ground that he is being victimized due to the fact that he had filed a complaint or disclosure, he may file an application before the Commission seeking redress in the matter, wherein the Commission may give suitable directions to the concerned person or the authority. If the Commission is of the opinion that either the complainant or the witnesses need protection, it shall issue appropriate directions to the concerned government authorities.
- ❖ In case the Commission finds the complaint to be motivated or vexatious, it shall be at liberty to take appropriate steps.
- ❖ The Commission shall not entertain or inquire into any disclosure in respect of which a formal and public inquiry has been ordered under the Public Servants Inquiries Act, 1850, or a matter that has been referred for inquiry under the Commissions of Inquiry Act, 1952.
- ❖ In the event of the identity of the informant being disclosed in spite of the Commission's directions to the contrary, it is authorized to initiate appropriate action as per extant regulations against the person or agency making such disclosure.

“Never be afraid to raise your voice for honesty and truth and compassion
against injustice and lying and greed. If people all over the world ...
would do this, it would change the earth”
– William Faulkner.

“The truth of matter is that you always know the right thing to do.
The hard part is doing it”
–Robert H Schuller

Night View of Rourkela Steel Plant



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